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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:) Docket No.: 23453-017-401
Hannes EBERLE *et al.*) Confirmation No.: 3570
Serial No.: 10/072,898) Examiner: Roland G. Foster
Filed: February 12, 2002) Group Art Unit: 2645

For: SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT OF
PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES WITH CUSTOMIZED MESSAGE
DEPENDING ON RECIPIENT

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

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Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

JUN 03 2003
Technology Center 2600

Sir:

Pursuant to the duty of disclosure under 37 C.F.R. §§ 1.56, 1.97 and 1.98, Applicants
hereby make of record in the above-identified application the documents listed on the attached
Form PTO-1449.

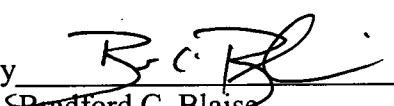
Applicants have listed publication dates on the attached PTO-1449 based on information
presently available to the undersigned. However, the listed publication dates should not be
construed as an admission that the information was actually published on the date indicated.
Where the publication date of a listed document does not provide a month of publication, the
year of publication of the listed document is sufficiently earlier than the effective U.S. filing date
and any foreign priority date so that the month of publication is not an issue.

Applicants reserve the right to establish the patentability of the claimed invention over any of the information provided herewith, and/or to prove that this information may not be prior art, and/or to prove that this information may not be enabling for the teachings purportedly offered.

This Supplemental Information Disclosure Statement is being filed before the mailing date of a first Office Action on the merits. No certification or fee is required. 37 C.F.R. 1.97(b). It is respectfully requested that the Examiner initial and return a copy of the enclosed PTO-1449.

Respectfully submitted,

MINTZ, LEVIN, COHN, FERRIS, GLOVSKY
and POPEO, P.C.

By 
Bradford C. Blaise
Registration No.: 47,429

12010 Sunset Hills Road, Suite 900
Reston, Virginia 20190
Telephone: (703) 464-4800
Telefax: (703) 464-4895

Dated: June 2, 2003


**INFORMATION DISCLOSURE CITATION
IN AN APPLICATION**

Form PTO-1449

Docket Number	Application Number
23453-017-401	10/072,898
Applicant(s)	
Hannes EBERLE et al.	
Filing Date	Group Art Unit
February 12, 2002	2645

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	REF	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
JP	1A	4,972,504	11/20/90	Daniel, Jr. et al.			
	1B	5,101,352	03/31/92	Rembert			
	1C	5,128,861	07/07/92	Kagami et al.			
	1D	5,168,445	12/01/92	Kawashima et al.			
	1E	5,204,821	04/20/93	Inui et al.			
	1F	5,235,680	08/10/93	Bijnagte			RECEIVED
	1G	5,237,499	08/17/93	Garback			
	1H	5,347,632	09/13/94	Filepp et al.			JUN 03 2003
	1I	5,457,904	10/17/95	Colvin			
	1J	5,500,793	03/19/96	Deming, Jr et al.			
	1K	5,502,637	03/26/96	Beaulieu et al.			Technology Center 2600
	1L	5,555,403	09/10/96	Cambot et al.			
	1M	5,572,644	11/05/96	Liaw et al.			
	1N	5,590,181	12/31/96	Hogan et al.			
	1O	5,664,115	09/02/97	Fraser			
	1P	5,684,992	11/04/97	Abrams et al.			
	1Q	5,701,451	12/23/97	Rogers et al.			
	1R	5,732,216	03/24/98	Logan et al.			
	1S	5,740,429	04/14/98	Wang et al.			
	1T	5,740,829	04/21/98	Jacobs et al.			
	1U	5,748,959	05/05/98	Reynolds			
	1V	5,754,858	05/19/98	Broman et al.			
JP	1W	5,754,939	05/19/98	Herz et al.			

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							YES NO
JP	1X	0878948	11/18/98	Europe			
JP	1Y	0889627	01/07/99	Europe			

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

JP	1Z	MSTR001 - Advertisement for Progressive Telecommunications Corporation's OPUS (date unknown).
JP	1AA	MSTR002 - KnowledgeX Workgroup Edition Publication (date unknown).
JP	1BB	MSTR003 - Relational OLAP Server, MicroStrategy; DSS Server Brochure, 1996.
JP	1CC	MSTR004 - Relational OLAP Interface for the Web, 1996.
JP	1DD	MSTR005 - "Andyne Introduces Greater Flexibility for Database Queries; New Query Management Option Provides Enhanced Management for Enterprise-Wide Queries," <i>Business Wire</i> , January 3, 1996. Available from the Dow Jones Interactive Web Site http://Ptg.djnr.com .

EXAMINER	DATE CONSIDERED
/Joseph Phan/	04/27/2007

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JP	2A	5,758,351	05/26/98	Gibson et al.			
	2B	5,765,143	06/09/98	Sheldon			
	2C	5,771,172	06/23/98	Yamamoto et al.			
	2D	SIR H1743	08/04/98	Graves et al.			
	2E	5,794,246	08/11/98	Sankaran et al.			
	2F	5,799,156	08/25/98	Hogan et al.			
	2G	5,806,050	09/08/98	Shinn et al.			
	2H	5,809,483	09/15/98	Broka et al.			JUN 03 2003
	2I	5,812,987	09/22/98	Luskin et al.			
	2J	5,819,293	10/06/98	Comer et al.			Technology Center 2600
	2K	5,832,451	11/03/98	Flake et al.			
	2L	5,854,746	12/29/98	Yamamoto et al.			
	2M	5,857,191	01/05/99	Blackwell, Jr. et al.			
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	2O	5,880,726	03/09/99	Takiguchi et al.			
	2P	5,893,079	04/06/99	Cwenar			
	2Q	5,907,837	05/25/99	Ferrel et al.			
	2R	5,911,136	06/08/99	Atkins			
	2S	5,913,195	06/15/99	Weeren et al.			
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	2U	5,918,217	06/29/99	Maggioncalda et al.			
	2V	5,931,900	08/03/99	Notani et al.			
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JP	2Y	MSTR007 - Andyne's Intranet Strategy Brings DSS to the Web; Company Aims to Dramatically Broaden Scope of Reporting, Online Analysis," PR Newswire, September 18, 1996. Available from the Dow Jones Interactive Web Site http://Ptg.djnr.com .
JP	2Z	MSTR008 - SACHS et al., "A First Step on the Path to Automated Flight Reservations," Interactive Voice Technology for Telecommunications, 1996.
JP	2AA	MSTR009 - BENNACEF et al., "Dialog in the RAILTEL Telephone-Based System," Spoken Language, 1996.

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	3B	5,960,437	09/28/99	Krawchuk et al.			
	3C	5,974,398	10/26/99	Hanson et al.			
	3D	5,974,406	10/26/99	Bisdikian et al.			
	3E	5,987,586	11/16/99	Byers			
	3F	5,995,945	11/30/99	Notani et al.			
	3G	5,999,526	12/07/99	Garland et al.			
	3H	6,011,579	01/04/00	Newlin			
	3I	6,016,478	01/18/00	Zhang et al.			JUN 03 2003
	3J	6,018,715	01/25/00	Lynch et al.			
	3K	6,021,397	02/01/00	Jones et al.			Technology Center 2600
	3L	6,029,195	02/22/00	Herz			
	3M	6,055,514	04/25/00	Wren			
	3N	6,067,535	05/23/00	Hobson et al.			
	3O	6,078,994	06/20/00	Carey			
	3P	6,081,815	06/27/00	Spitznagel et al.			
	3Q	6,094,651	07/25/00	Agrawal et al.			
	3R	6,101,443	08/08/00	Kato et al.			
	3S	6,108,686	08/22/00	Williams, Jr.			
	3T	6,119,095	09/12/00	Morita			
	3U	6,122,628	09/19/00	Castelli et al.			
	3V	6,122,636	09/19/00	Malloy et al.			
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JP	3Y	MSTR011 - "Sterling Software Announces Alliance with Thinking Machines," Business Wire, December 16, 1996. Available from the Dow Jones Interactive Web Site http://Ptg.djnr.com .
JP	3Z	MSTR012 - GUPTA et al., "Index Selection for OLAP," Proceedings of the 13 th International Conference on Data Engineering, © 1997.
JP	3AA	MSTR013 - HO et al., "Partial-Sum Queries in OLAP Data Cubes Using Covering Codes," PODS'97 Tucson, AZ USA.

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	4A	6,151,582	11/21/00	Huang et al.			
	4B	6,154,527	11/28/00	Porter et al.			
	4C	6,157,705	12/05/00	Perrone			
	4D	6,163,774	12/19/00	Lore et al.			
	4E	6,167,379	12/26/00	Dean et al.			
	4F	6,181,935	01/30/01	Gossman et al.			
	4G	6,182,153	01/30/01	Hollberg et al.			
	4H	6,189,008	02/13/01	Easty et al.	RECEIVED		
	4I	6,199,082	03/06/01	Ferrel et al.			
	4J	6,219,643	04/17/01	Cohen et al.	JUN 03 2003		
	4K	6,233,609	05/15/01	Mittal			
	4L	6,236,977	05/22/01	Verba et al.	Technology Center 2600		
	4M	6,243,445	06/05/01	Begeja et al.			
	4N	6,253,146	06/26/01	Hanson et al.			
	4O	6,256,659	07/03/01	McLain, Jr. et al.			
	4P	6,269,336	07/31/01	Ladd et al.			
	4Q	6,279,033	08/21/01	Selvarajan et al.			
	4R	6,279,038	08/21/01	Hogan et al.			
	4S	6,289,352	09/11/01	Proctor			
	4T	6,292,811	09/18/01	Clancey et al.			
	4U	6,301,590	10/09/01	Siow et al.			
	4V	6,304,850	10/16/01	Keller et al.			
	4W	6,314,402	11/06/01	Monaco et al.			

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							YES	NO

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	4Y	MSTR015 - Data Warehousing: Data Access and Delivery, Infobase Technology Database, 1997, http://www.dbaint.com/oldinfobase/dwaccdel.html .
	4Z	MSTR016 - GARDNER, Dana Marie, "Cashing in With Data Warehouses and the Web," Data Based Advisor, v15, n2, February 1997, pages 60-63.
	4AA	MSTR017 - Intrepid Systems Announces General Availability of DecisionMaster 4.1; Retailing's Premier Decision Support Software Enhancements Automate Information Delivery," Business Wire, May 27, 1997. Available in DOW JONES INTERACTIVE, http://www.dowjonesinteractive.com .

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	5A	6,314,533	11/06/01	Novik <i>et al.</i>			
	5B	6,317,750	11/13/01	Tortolani <i>et al.</i>			
	5C	6,321,198	11/20/01	Hank <i>et al.</i>			
	5D	6,321,221	11/20/01	Bieganski			
	5E	6,336,124	01/01/02	Alam <i>et al.</i>			
	5F	2002/0006126	01/17/02	Johnson <i>et al.</i>			
	5G	6,341,271	01/22/02	Salvo <i>et al.</i>			
	5H	6,360,139	03/19/02	Jacobs			
	5I	6,366,298	04/02/02	Haitsuka <i>et al.</i>			
	5J	6,385,583	05/07/02	Ladd <i>et al.</i>			
	5K	6,397,387	05/28/02	Rosin <i>et al.</i>			
	5L	2002/0065752	05/30/02	Lewis			
	5M	6,404,858	06/11/02	Farris <i>et al.</i>			
	5N	6,404,877	06/11/02	Bolduc <i>et al.</i>			
	5O	6,412,012	06/25/02	Bieganski <i>et al.</i>			
	5P	6,442,560	08/27/02	Berger <i>et al.</i>			
	5Q	6,456,699	09/24/02	Burg <i>et al.</i>			
	5R	6,477,549	11/05/02	Hishida <i>et al.</i>			
	5S	6,480,842	11/12/02	Agassi <i>et al.</i>			
	5T	6,493,685	12/10/02	Ensel <i>et al.</i>			
	5U	6,496,568	12/17/02	Nelson			
	5V	6,501,832	12/31/02	Saylor <i>et al.</i>			
	5W	6,567,796	05/20/03	Yost <i>et al.</i>			

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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

	5X	MSTR018 - Blue Isle Software InTouch/2000 Product Overview, Blue Isle Software, Inc. (archived July 7, 1997), http://www.blueisle.com . Available in Internet Archive Waybackmachine http://www.archive.org .
	5Y	MSTR019 - "Blue Isle Software Teams with Arbor Software to Deliver Automated Systems Management Capabilities for Arbor Essbase," <i>Business Wire</i> , October 29, 1997. Available in LEXIS, Nexis Library, ALLNWS file.
	5Z	MSTR020 - "Early Warning: Compulogic's Dynamic Query Messenger," <i>Software Futures</i> , November 1, 1997. Available in LEXIS, Nexis Library, ALLNWS file.

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	6B	5,822,405	10/13/98	Astarabadi			
	6C	5,943,395	08/24/99	Hansen			
	6D	6,044,134	03/28/00	De La Huerga			
	6E	6,067,348	05/23/00	Hibbeler			
	6F	6,203,192	03/20/01	Fortman			
	6G	6,215,858	04/10/01	Bartholomew et al.			JUN 03 2003
	6H	6,240,391	05/29/01	Ball et al.			
	6I	6,313,734	11/06/01	Weiss et al.			Technology Center 2600
	6J	6,438,217	08/20/02	Huna			
	6K	6,459,774	10/01/02	Ball et al.			
	6L	6,487,533	11/26/02	Hyde-Thomson et al.			

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	6M	MSTR021 - KILMARTIN et al., "Development of an Interactive Voice Response System for a GSM SMS Based Share Price Server," DSP '97 Conference Proceedings, December 1997, Abstract.
	6N	MSTR022 - AVNUR et al., "CONTROL: Continuous Output and Navigation Technology with Refinement On-Line," © 1998.
	6O	MSTR023 - LIANG et al., "Computing Multidimensional Aggregates in Parallel," 1998 International Conference on Parallel and Distributed Systems, IEEE.
	6P	MSTR024 - FRIEL et al., "An Automated Stock Price Delivery System Based on the GSM Short Message Service, ICC'98 1998 IEEE International Conference on Communications, 1998, Abstract.
	6Q	MSTR025 - Microstrategy Products and Services, 1998.
	6R	MSTR026 - Personalized Information Broadcast Server, 1998.
	6S	MSTR027 - "Information Advantage Wins Product of the Year Award for Knowledge Management," Business Wire, March 4, 1998. Available in LEXIS, Nexis Library, ALLNWS file.
	6T	MSTR028 - EMIGH, Jacqueline, "Information Builders, Inc. Launches WebFocus Suit," Newbytes, March 10, 1998. Available in Northern Light, http://www.northernlight.com , Doc. ID BS19980311010000172.
	6U	MSTR029 - MICROSTRATEGY: DSS Broadcaster - The Industry's First Information Broadcast Server, M2 Presswire, March 20, 1998. Available in DOW JONES INTERACTIVE http://www.djinteractive.com .

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	7A	MSTR030 - <u>Microstrategy Introduces DSS Broadcaster – The Industry's First Information Broadcast Server</u> , March 23, 1998. http://strategy.com/newsandevent/New/PressRelease/1998/broadcaster.htm .
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	7F	MSTR035 - Relational OLAP Interface, Programmer's Reference and SDK Guide, Version 5.0, August 1998.
	7G	MSTR036 - Data Warehouse Dossier, Fall 1998.
	7H	MSTR037 - <u>"Microstrategy Announces Enhanced Versions of DSS Web and DSS Server,"</u> October 26, 1998, http://www.strategy.com/NewsandEvents/news/pressreleases/1998/server5.5.htm .
	7I	MSTR038 - System Guide DSS Web Version 5.5, February 1999.
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	7L	MSTR041 - Computer Telephony, from www.telecomlibrary.com - September 9, 1999
	7M	MSTR042 - Frequently Asked Questions About DSS Web, printed February 23, 1999, http://www.strategy.com/products/Web/faq.htm .
	7N	MSTR043 - <u>"Traffic Station Extends Service to Six New Markets in North America, Reaching its Goal of 20 Markets by the New Millennium,"</u> Business Editors/Multimedia & Transportation Writers, Los Angeles, December 23, 1999.
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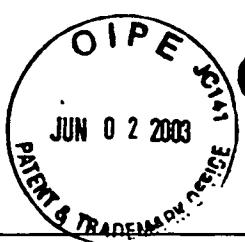
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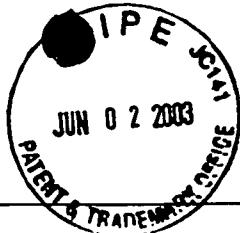
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